



Respondus LockDown Browser Setup

Version 1.0.3, released 4/27/2009

[Updated 6/12/2009]

To reduce potential technical issues associated with Respondus LockDown Browser v1.0.3 (LDB), please use this brief guide prior to taking a live assessment within eLearning (Blackboard Vista).

Instructors: We recommend you offer a LDB-based practice assessment with unlimited attempts prior to assigning any formal assessments. This will allow students to become familiar with using LDB for graded assessments.

Technical Exclusions

Do not use any version of Mozilla Firefox with LDB. Although the Apple Safari browser can be used, Microsoft Internet Explorer is the recommended browser since LDB runs several Internet Explorer-based components. Therefore, we strongly encourage you use a Windows-based computer rather than an Apple Macintosh computer. We recognize that Apple-based computers have been known to work correctly with LDB; however, Respondus does not recommend this practice.

Technical Preparation

You should complete all eLearning browser requirements prior to testing LDB. Users are not permitted to install any applets, plug-ins, or viewers during a LDB assessment session.

The table below indicates LDB v1.0.3 environments and their testing results.

Respondus LockDown Browser Assessment Environments

| Operating System | Java Version | Browser Version | Result |
|----------------------|--------------------|---------------------|--------------------------------------|
| Windows Vista – SP 1 | JRE v1.6 update 13 | Internet Explorer 7 | PASSED |
| Windows Vista – SP 2 | JRE v1.6 update 13 | Internet Explorer 7 | PASSED |
| Windows XP – SP 2 | JRE v1.6 update 13 | Internet Explorer 6 | PASSED |
| Windows XP – SP 2 | JRE v1.6 update 13 | Internet Explorer 7 | FAILED – Begin button is grayed out. |

Contact us at elearning@tamu.edu or (979) 862-3977 regarding support for Respondus LockDown Browser.